How to read your bill

The instructions and example below will help explain your physician/hospital billing statement. If you have additional questions about your bill, please call us at 864.512.1450 or 800.388.3496.

1. Account information

Your key account details are in one place for easy reference.

Tip: You can use "Bill ID" to access your account at Pay.AnMedHealth.org, where you can view all bills, make online payments and more.

2. Account balance summary

This is a snapshot of your bill, including the total amount you owe, insurance coverage, payments made and payment due date.

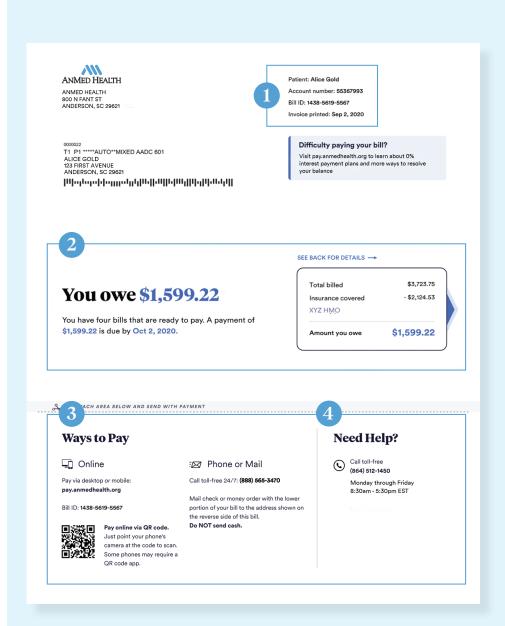
3. Payment methods

Visit Pay.AnMedHealth.org to pay via credit/debit card, electronic check payment (ACH), Apple Pay and Google Pay, as well as set up a custom payment plan.

You can also pay bills using traditional methods such as over the phone or check by mail.

4. Customer service information

Get help with your medical bills by contacting our customer service team by phone.





5. Physician services invoice

These are charges for the services provided by a physician or other healthcare provider during your visit, as indicated by the stethoscope icon. Key visit details – including the attending clinician's name, date of service and department – are clearly listed at the top of the invoice for your reference.

Note: This is a summary of physician services rendered. To view more bill details such as the procedural codes billed, visit Pay.AnMedHealth.org.

6. Hospital services invoice

These are charges for using the hospital as a facility, including rooms and beds, medical supplies, equipment and pharmacy fees, as indicated by the hospital icon. Key visit details – including the place of service, date of service and department – are clearly listed at the top of the invoice for your reference.

Note: This is a summary of hospital services rendered. To view more bill details, such as the procedural codes billed, visit Pay.AnMedHealth.org.

7. Payment slip

This should be detached and returned with check and money order payments, per the instructions on the slip.

