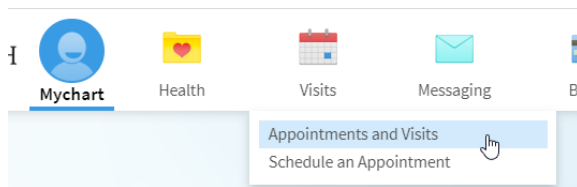


How to Start a Visit With Your Doctor in MyChart

- 1.) Close to the time that the appointment is supposed to start you need to log into MyChart and go to your upcoming appointments. To ensure that video visits work correctly, **Google Chrome** is the browser that must be used.



- 2.) When you are ready to start the visit you need to click on the ECHECK-IN button and complete the eCheck-in process.

Upcoming Visits

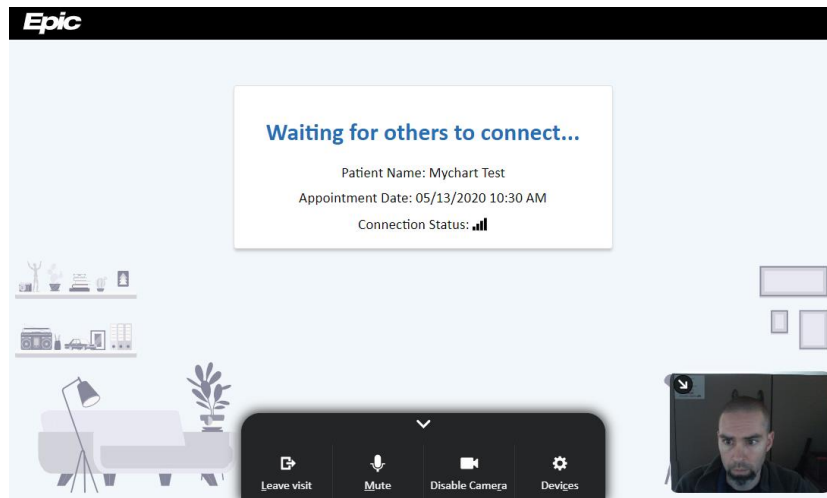
Next 7 Days

A screenshot of the 'Upcoming Visits' section. It shows a card for a 'MYChart Video Visit with Matthew Roehrs, MD' starting at 10:30 AM EDT (15 minutes) on Wednesday, May 13. The card includes a green 'ECHECK-IN' button and a blue 'DETAILS' button. The 'ECHECK-IN' button is highlighted with a red box.

- 3.) Once the eCheck-in process is complete, you will see this screen. To begin the appointment and start the video on your side you need to click on the Begin Video Visit button shown below.

A screenshot of the 'Appointment Details' screen. It features a green banner that says 'Thanks for using eCheck-In!' and 'When you arrive please stop at the Front desk to let us know you are here. Thank You.' Below this, there is a section for the appointment details: 'MYChart Video Visit with Matthew Roehrs, MD' on Wednesday, May 13, 2020, at 10:30 AM EDT (15 minutes). The location is 'AnMed Health Williamston Family Medicine'. A green banner at the bottom says 'It's time to start your video visit!' and 'When you are ready to talk to your doctor, click the button below.' A green 'BEGIN VIDEO VISIT' button is highlighted with a red box. Below the banner, there is a section for 'Review your questionnaire answers below.' with a link to 'Communicable Disease Screening (Print)'.

4.) Once the button has been pressed you will be in the virtual waiting room. From here you will take part in the visit once the nurse and/or doctor join the visit.



5.) Once the provider or nurse has joined this is what the visit will look like.

