

# 2015 BY THE NUMBERS

## A look at AnMed Health





AnMed Health serves as an economic engine for Anderson and the surrounding region while also delivering significant community benefit. Community benefit activities are discretionary, benevolent activities that advance public education, promote the general welfare and enhance the overall quality of community life. They include such things as providing financial assistance to uninsured and underinsured patients and subsidizing reimbursements from Medicare and Medicaid, which do not cover the cost of providing health services. Community benefit also includes other vital services that do not pay for themselves such as behavioral health, community health improvements, community building activities and community health clinics. Finally, it accounts for the value of employees' community service efforts in a wide variety of civic, charitable and professional endeavors. As giving back is our privilege, we are pleased to report that the value of AnMed Health community benefit during 2014 was \$80,653,132.

## 2014 Community Benefit

Charity Care Costs .....	\$16,571,683
Uninsured Discount .....	161,400
Bad Debt Costs .....	22,379,585
Medicare Losses .....	30,740,299
<b>Community Health Improvement Services</b>	
& Community Benefit Operations .....	496,649
Health Professional Education .....	8,258,433
Subsidized Health Services .....	1,058,896
Research Costs .....	232,808
Cash & In-Kind Donations .....	702,504
Community Building Activities .....	50,874
<b>Total Community Benefit &amp; Bad Debt .....</b>	<b>\$80,653,132</b>
<b>Total Community Benefit &amp; Bad Debt</b>	
as % of Net Operating Revenue (NOR) .....	18%
Capital Expenditures .....	\$32,166,073
Capital Reinvestment as % of NOR .....	6.9%

## Health System Profile

- Advanced Imaging Services (MRI,CT,PET)
- Anesthesiology
- Asthmas Management
- Bariatric Surgery
- Behavioral Health
- Blood Center
- Bone Densitometry
- Cancer Care
- Cardiac Rehabilitation
- Chemotherapy
- da Vinci Surgical System
- Diabetes Education and Support
- Dietary and Nutritional Counseling
- Digital Mammography
- Ear, Nose and Throat
- eICU
- Electrophysiology Lab
- Emergency Medicine
- Endoscopy
- Family Medicine and Primary Care
- Gastroenterology
- Heart and Vascular Center
- Heart Catheterization Lab
- Hospitalist Services – Adult and Pediatric
- Infusion Center
- Intensive and Critical Care Units
- Internal Medicine
- Kids' Care (Pediatric Minor Care)
- Lactation Consulting
- Level II Nursery
- Level II Trauma Center
- LifeFlight Helicopter Service
- Lung and Sleep Center
- Medical and Radiation Oncology
- Neuroscience Center
- Oncology Rehabilitation
- Open Heart Surgery
- Orthopaedics & Sports Medicine
- Outpatient Surgery
- Pain Management
- Pathology
- Pulmonary Rehabilitation
- Pulmonology
- Rehabilitation Services
- Respiratory Services
- Respiratory Therapy
- Spine Surgery
- Surgical Services
- Transcranial Magnetic Stimulation (TMS)
- Therapy for Depression
- Urology
- Vascular Lab
- Women's and Children's Hospital
- Women's Health Learning Center
- Wound and Hyperbaric Medicine

## Health System Details

- Chief Executive Officer:
  - John A Miller, Jr. FACHE, 1998-2014
  - William T. "Bill" Manson III, 2015 - present
- Licensed beds: 533
- Discharges: 23,687
- Patient Days: 99,176
- Average length of stay: 3.8
- Outpatient visits: 690,260
- Emergency department visits: 98,534
- Inpatient surgeries: 6,574
- Outpatient surgeries: 10,879
- Lab procedures: 3,246,679
- Radiology procedures: 162,202
- Births: 1,903
- Employees: 3,755
- Full-time employees: 2,146
- Active medical staff: 460
- Board-certified medical staff: 306

# AnMed Health physicians grow in number and specialty

**ANMED HEALTH** works to attract talented physicians to the Anderson area. We recruit them from afar. We train them through fellowships and our Family Medicine Residency Program. We provide a hospital educational setting for medical students. In 2015 the first two students from the Medical University of South Carolina joined the Edward Via College of Osteopathic Medicine students who have been part of the AnMed Health campus since 2012.

We also welcomed into our network of physicians: AnMed Health Piedmont Surgical Associates; AnMed Health Spine and Neurosurgery; and AnMed Health Infection Management. AnMed Health's new physicians in 2015:

**Venkateswarlu Chintagumpala, M.D.**  
*Internal Medicine*  
Hospital Medicine Consultants of Anderson

**Ping Gao, M.D., MPH, FACOEM**  
*Occupational Medicine*  
Medical Director, AnMed Health  
Occupational Health, Employee Health and  
Wellness

**Frances H. Graham, M.D.**  
*Pediatrics*  
AnMed Health Pediatric Associates

**Heidi Hendricker, M.D.**  
*Cytopathology*  
Piedmont Pathology Associates

**Catherine Smith Jeffords, M.D.**  
*Cytopathology/Surgical Pathology*  
Piedmont Pathology Associates

**Lisa Lichota, D.O.**  
*Pain Management*  
Piedmont Comprehensive Pain Management  
and AnMed Health Cardiac and Orthopaedic  
Center

**Thomas Barry Miller, M.D.**  
*Anesthesiology*  
Anesthesiology Services of Anderson

**Michael Edward Nash, M.D.**  
*Hematology and Medical Oncology*  
AnMed Health Oncology and Hematology  
Specialists

**Anna Neal, M.D.**  
*Pediatrics Urgent Care*  
AnMed Health Kids' Care

**Bethany A. Powers, D.O.**  
*Family Medicine/Neuromusculoskeletal  
Medicine*  
AnMed Health Lakeside Family Medicine

**John Charles Saunders III, M.D.**  
*Orthopaedic Surgery*  
AnMed Health Community Orthopaedics

**Matthew B. Sellers, M.D., M.S.**  
*Electrophysiology/Cardiology*  
AnMed Health Arrhythmia Specialists

**Michelle I. Tucker, M.D.**  
*Obstetrics/Gynecology*  
AnMed Health OB-GYN Associates  
and AnMed Health Women's and Children's  
Hospital

**William F. Wagner, M.D.**  
*Pain Management*  
Comprehensive Pain Specialists

**K. Chet Walters, M.D.**  
*Pulmonary and Critical Care Medicine*  
AnMed Health Pulmonary and Sleep  
Medicine

**Karen Y. Weise, M.D.**  
*Urgent Care/Family Medicine*  
AnMed Health CareConnect, Anderson

**Adrienne Westmoreland, D.O.**  
*Family Medicine/Obstetrics*  
AnMed Health Williamston Family Medicine

**Josef Williams, D.O.**  
*Emergency Medicine*  
Anderson Emergency Associates

**Francis J. Yanoviak, D.O.**  
*Anesthesiology*  
Anesthesiology Services of Anderson

## 2015

Was a year that saw growth in the AnMed Health Physician Network, which added:

# 20

New physicians and

# 3

new practices, capping a two-year growth spurt that added five new practices and 30 new doctors, as well as

# 9

nurse practitioners and physician assistants.

The AnMed Health Physician Network is home to more than 50 practices and includes specialists in family medicine, pediatrics, obstetrics and gynecology, orthopaedics, cardiology, vascular medicine, surgery and pulmonary and sleep medicine. The network includes two locations of CareConnect, where urgent care is delivered without appointment during extended hours in Clemson and Anderson.

# Doctors cross borders



Education and experience came from 5 countries and at least 21 states: China, India, Grenada and West Indies, and Arizona, Arkansas, California, Florida, Georgia, Indiana, Louisiana, Maryland, Missouri, Minnesota, Montana, New Jersey, New Mexico, New York, North Carolina, Ohio, Pennsylvania, South Carolina, Tennessee, Texas, West Virginia

Specialties are as diverse as internal medicine, neuromusculoskeletal medicine, electrophysiology, cardiology, cytopathology and surgical pathology, family medicine, obstetrics, gynecology, urgent care, pediatrics urgent care, pain management.

## Evolve Opens

AnMed Health Evolve opened in 2015, offering medically-supervised training and care for athletes and non-athletes who seek to achieve goals for physical activity while preventing injury. Directed by a fellowship-trained sports medicine physician and former Olympic athlete Dr. Charles Edsall, Evolve is designed to meet the needs of serious and casual athletes and others who want to improve strength, power, performance and safety. AnMed Health Evolve services include gait analysis and physical therapy.

### Residency program continues to send forth doctors

# 313

The AnMed Health Family Medicine Residency program has graduated 313 physicians since 1975.

# 34

They are practicing medicine in 34 states across the country.

# 133

More than a third of them are taking care of patients in South Carolina.

**Definition:** A Medical Student is one who has completed four years at a university or college and has entered a four-year graduate program in medicine. During the third and fourth years, the learning shifts from classroom-based to a clinical setting. The first medical students started learning at AnMed Health in 2012.

# 2

The first two medical students from the Medical University of South Carolina enrolled at the AnMed Health campus in 2015, joining medical students from the Edward Via College of Osteopathic Medicine.

# 12

The first dozen students in medical school at AnMed Health graduated in 2015. The students spend years 3 and 4 of medical school at the AnMed Health campus.

**100%** of them were accepted into residency programs across the country from Cleveland to Boston to Charleston.

# 24

The Medical Education program at AnMed Health has 24 medical students – 12 in their third year and 12 in their fourth.



# 2015 at a glance

AnMed Health is a 5 hospital system founded in 1908, anchored by AnMed Health Medical Center.

AnMed Health Medical Center, AnMed Health Women's and Children's Hospital, AnMed Health Rehabilitation Hospital, Cannon Memorial Hospital, Elbert Memorial Hospital

# 3915

Employees provide care for patients in an area that covers parts of two states.

Care is delivered by more than 900 nurses and 400 physicians.



AnMed Health is a Magnet® designated hospital, one of only 3 in the state.

# 116

Almost 120 nurses are working toward a BSN with help from the AnMed Health tuition assistance program.

**50%** of our nurses have earned a Bachelor of Science in Nursing.

**30** The tuition assistance program is helping 30 nurses who are in pursuit of a Master of Science in Nursing.

**23%** of AnMed Health nurses have earned specialty certification.

Former President and COO Bill Manson took over as CEO in 2015. Although he continues to handle his old office himself, Manson filled three other open positions on the executive team and created a new vice president for nursing.



After the retirement of longtime CEO John Miller, former President and COO Bill Manson (center) was named CEO of AnMed Health. His executive team includes, left to right, David Glymph, Michael Cunningham, Dr. Mike Tillerson, Christine Pearson, Tina Jury, Tim Arellano, Dianne Spoon, Rick Grooms, Garrick Chidester and Dr. Brad Mock.

AnMed Health broke ground in 2015 on a new space to house a state-of-the-art hybrid operating room. The 11,475 square foot project includes a new canopy over the Admitting entrance and a new look for the front of the Medical Center.



# 1/3

COPD patients saw a drop in readmissions by one-third under a program to encourage patients to be proactive about their wellness at home.



# 400

More than 400 joints were replaced at the Total Joint Academy.

**Definition:** Percutaneous Coronary Intervention (PCI), commonly known as coronary angioplasty, angioplasty, or "the balloon."



## Minutes Matter

Door-to-balloon time is a way of measuring how quickly a heart attack patient receives PCI. The quicker, the better to prevent loss of heart muscle.

**90** 

The national standard for door-to-balloon time is 90 minutes.

**43** 

AnMed Health door-to-balloon time averages 43 minutes.

**77** 

Even when adding EMS, the time from first contact with EMS to PCI is 77 minutes.

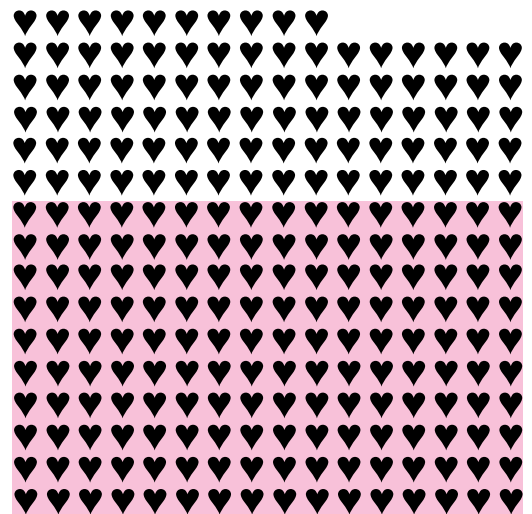
**3X**  
(or Triple)


More patients are taking advantage of the Congestive Heart Failure Clinic. There were 1,600 visits in 2015, compared to 621 the year before.




**80,000**

Approximate visits to the Emergency Department in 2015.



**250** people were treated for heart attacks 

**160** of those needed PCI 

**The AnMed Health Cancer Center delivered 20,642 treatments in 2015.**



## Health Outcomes Plan (HOP)

**50%** The likelihood that one of the HOP patients would visit the Emergency Department was about 50 percent before they joined the program. Their visits dropped by 90 percent after joining HOP.

**86.7%** of enrollees have had no Emergency Department visit within the first 12 months.

**A growing proportion of enrollee visits to the Emergency Department are for appropriate use of emergency medicine.**



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