

Patient Admission Material





A special way to say "Thank You."

It's our mission to make you feel as comfortable and nurtured as possible during your stay at AnMed Health. If someone made a difference for you or your family during your time with us, consider honoring a doctor, nurse or other caregiver with a donation to the AnMed Health Foundation.

The AnMed Health Foundation's Grateful Patient Giving Program is an opportunity to say "thank you" in a meaningful way. Programs supported by contributions to the AnMed Health Foundation heal illnesses, prevent diseases, provide therapy, offer education, and enhance the health of our entire community each and every day.

For more information about the AnMed Health Foundation Grateful Patient Giving Program or other giving opportunities, please call 864.512.3477, visit www.anmedhealth.org/ourfoundation or ask your caregiver for a brochure.

Advance Directives: For More Information

It is important to discuss your thoughts and feelings on life support with members of your family. If you have a question about signing an advance directive, talk with your doctor, patient advocate, minister or attorney. Again, the best time to have these discussions and to complete an advance directive is before being admitted to a hospital or nursing home. For more information on advance directives, please call any of the following agencies listed below.

Pastoral Services	864.512.1000
Pager 3636 for Medical Center, Pager 3737 for Women's and Children's Hospital	
Patient Advocate	864.512.1404 Pager 0977
Patient Care Coordinator	864.512.1277
Lieutenant Governor's Office On Aging	1.800.868.9095
Senior Solutions	864.332.5381
State Ombudsman Office	1.800.868.9095

If You Have A Concern

AnMed Health wants to know if our patients or their families have a concern about their care or safety. If you have a concern, please talk with the nurse manager, patient advocate or patient care coordinator. He or she can assist you with getting in touch with your doctor if you have a concern to discuss.

If you need additional assistance, please call our **special patient hotline number: 864.512.1414**. This number will connect you with a patient care coordinator who will be happy to assist you. ✓

However, if you do not feel that your concern has been resolved through working with AnMed Health, you may call the Joint Commission's Office of Quality Monitoring. The Commission can be reached at 800.994.6610 or by emailing complaint@jcaho.org

✓ = Lewis Blackman-Hospital Patient Safety Act

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service
excellence

Our
goal
is to
provide
excellent
care.



AnMed Health
will make every
effort to honor
your rights.

Welcome to AnMed Health. We want to make sure that you understand your rights and responsibilities as a patient.

As a patient, you have a right to receive treatment and care that meets your medical and health needs. AnMed Health will make every effort to honor this right. It will do so within the limits of the law and its capabilities and resources.

In general, AnMed Health staff will honor your rights by doing the following:

- Being sensitive to your physical, emotional and cultural needs.
- Respecting your values and religious beliefs.
- Involving you and your family in your care.
- Treating you with dignity.
- Communicating clearly with you.
- Assuring your safety and privacy.
- Keeping information about your medical condition and the care you receive confidential.

AnMed Health's statement of Patient Rights and Responsibilities is printed here. All patients receive this statement. Information is posted in several public areas.

You have the right to be respected

- You will be treated with compassion, dignity and respect.
- You will be called by your last name, using a courtesy title — Mr., Mrs. or Ms.
- Your needs and requests will be met in a timely and polite manner.
- Staff will talk with you in a way you can understand.
- If needed, information can be written down or put on a tape recorder.
- If you cannot hear or are hard of hearing, assistance will be provided.
- If you speak a foreign language, an interpreter will be made available.
- Your privacy and safety will be protected. You should feel safe and secure in and around the hospital.
- Rooms and halls will be kept clean and safe.
- If requested, staff will not release information about your admission.
- Staff will keep noise to a minimum. They will use privacy curtains and knock before entering your room.
- Information about your care is private. In addition to those involved with your care, you can designate family or friends to receive information about your care.
- You may choose who may visit you and you may withdraw that consent at any time.
- Our staff wants to know if you or your family has a concern. If you have a concern, please ask to talk with the nurse manager, patient advocate or patient care coordinator. He or she also can assist you with getting in touch with your doctor if you have a concern to discuss with him/her or you may call 512.1414. This number is a special hotline that will be used to connect you with a patient care coordinator who will be happy to assist you.
- Concerns will be reviewed as soon as possible. If possible, they will be resolved. Current or future care will not be affected.
- Pastoral counseling is available upon request. Area clergy and a full-time hospital chaplain provide these services.



You have the right to receive information and to be involved in decisions about your care

- You will be told the names of your caregivers, and your caregivers will wear identification badges stating their name, department and their job or level of training in a manner that you can understand. ✓
- The attending physician is responsible for your care while in the hospital. **Upon request, you may speak with your attending physician by asking your nurse for assistance.** (Your attending physician may change during your hospitalization, depending on the type of services or care required.) ✓
- You will receive information about your care and treatments.
- Your doctor will talk with you in a way you can understand. If appropriate, the doctor will talk with your family about test results and exams.
- The doctor will tell you about the general nature of your condition and the expected outcome of your illness. You will also be told about treatment options and possible outcomes of each.
- You will share in decisions regarding your care. Your care provider will make sure that you get the information you need to share fully in the decisions about your care.
- There are a number of individuals involved in delivering your care. Our clinical staff, including credentialed physicians, physicians' assistants, nurse practitioners, medical technicians, therapists, and other individuals, including students or trainees, involved in the personal care or medical treatment of patients, will work with your doctor. *(Please refer to pages 5-6 for detailed descriptions of clinical staff.)* ✓
- Education and clinical-based training is an important component for future medical care providers. AnMed Health has its own educational programs and is affiliated with several education-based health care training universities and schools. There may be a student or trainee involved in delivering your care who will be identified by the name badge. If you have a question or concern with a student or person in training who is delivering care, please tell your nurse. ✓
- Resident physicians always work under the direct supervision of your attending physician or family practice faculty. Resident physicians may have a role in decisions in your care, and may assist in surgical cases, but only under the supervision of your attending physician. ✓
- You may have access to your medical record. However, if you want specific information in your record, talking with the doctor is likely to be more meaningful to you.
- You will be involved in ethical decisions related to your care. Your doctor will make sure you receive the information you need to make a decision. A decision to withhold treatment is an example of an ethical issue. Receiving an experimental treatment is another.
- You may accept or refuse treatment. Clinical staff will work with your physician to follow your wishes. You will be made aware of any implications of the decisions you make.
- Legal issues associated with your care will be explained.

Your care providers will make sure that you get the information you need to share fully in the decisions about your care.

A health care team, including your physician, along with you, the patient, will manage your pain and symptoms.

- Protective services are available. Some patients may be living in an unsafe home environment. Others may be victims of abuse or neglect. If staff think you may need protective services, they will talk with you. They will also provide the names, addresses and telephone numbers of agencies, services and programs that may be able to help you. If requested, they will make contact on your behalf.
- Advance directives will be honored. An advance directive is a legal document with instructions about withholding or withdrawing life-sustaining treatment. It will be used when a patient is unable to state his or her wishes. Staff will work with you and your physician to honor your wishes as stated in your advance directive. Information about advance directives is available upon request. *(See page 7 for additional information.)*
- If you are unable to state your wishes, your appropriate representative will be contacted. This person will be involved in decisions about your care.
- Patients who are chronically or terminally ill may consult with their caregivers to develop a Palliative Plan of Care, which allows the patient or their designated representative to take control of their care by outlining how they want their pain to be managed and their symptoms treated. A health care team, including your physician, along with you, the patient, will manage your pain and symptoms. They will respect your religious beliefs regarding your care and provide you and your family with support services to help cope with issues related to death and grief.
- To learn more about end-of-life care and quality of life, ask your nurse or patient advocate.

You have the right to receive needed treatments and services

- Access to care is guaranteed within the limits of the law and AnMed Health's resources. Staff will respect your spiritual and cultural beliefs. They also will be sensitive to your physical and emotional needs.
- You will receive treatment to relieve your pain. Staff will attempt to recognize when you are in pain. You will be asked about your pain when you are admitted and throughout your stay. Staff will work with your physician to provide relief, and will show you ways you can help your caregivers monitor and treat your pain.

Patient Responsibilities

You have rights as a patient, and you and your family also have responsibilities. Your participation in your care will help us provide you with optimum care. We believe you should do the following:

- You should give the doctor and clinical staff an accurate medical history. This includes any medications that you are taking.
- You should report changes in your condition to the doctor and clinical staff.
- You should discuss your condition and treatments with the doctor.
- You should ask the doctor or staff for answers to your questions. If you are uncertain about anything, ask for an explanation. This includes questions about treatments and care plans.
- You should inform the staff of any advance directives. You should provide a signed copy of the advance directives for your medical chart. You may ask for help in developing an advance directive.

- You should follow the orders given by the clinical staff involved in your care, including your physician, physician's assistant, nurses, nurse's aides, medical technicians and therapists.
- You should accept responsibility if you refuse treatment or do not follow doctor's orders.
- You should report any concerns or unmet expectations about your care.
- You should respect the rights and feelings of others. Use of tobacco products, alcohol or drugs is prohibited. Disruptive, threatening, abusive or sexually explicit behaviors are also prohibited. Keep noise to a minimum. Follow hospital policies and rules.
- You should accept responsibility for your bill.
- If you are uncomfortable with any aspect of your care, please tell your nurse or patient advocate.

Clinical Staff Definitions ✓

Attending Physician – Licensed physician who has completed his or her postgraduate medical training. He or she has medical staff privileges at this hospital and overall responsibility for a patient's care while the patient is in the hospital.

Clinical Staff – Persons who work in a hospital whose duties include the personal care or medical treatment of patients. Clinical staff includes, but is not limited to, credentialed physicians, physicians' assistants, nurses, nursing aides, medical technicians, therapists and other individuals involved in the personal care or treatment of patients.

Clinical Trainees – Persons receiving professional health care training in a hospital, either paid or unpaid, students or licensed professionals, whose training includes the personal care or medical treatment of patients. Clinical trainees include resident physicians, medical students, nursing students and other students or individuals in health care professional training in a hospital.

Nurse Practitioner or Physician's Assistant – A caregiver who is licensed to care for patients within his or her scope of practice, under the guidance of a supervising physician.

Credentialed Physician – Licensed physician who has completed his or her postgraduate medical training who has medical privileges at this hospital.

Patient Advocate – Patient advocates are available to you or your family if you have any concerns, problems, or questions that need to be answered. Advocates are responsible for making sure that your stay in the hospital goes as smoothly as possible and that you and your family are satisfied with the care provided. They also can assist with Advance Directives planning.

Physician's Designee – Credentialed physician or credentialed caregiver whom a patient's attending physician has designated to care for the patient in the absence of the attending physician.

Medical Student – Individual enrolled in a program culminating in a degree in medicine.

Resident Physician – Individual who is a medical school graduate and licensed physician practicing in a post-graduate medical education program. Physician's activities are under the direction of medical staff, faculty and attending physician.

For more information on Patient Rights and Responsibilities, please call AnMed Health at 864.512.1268.

If you are uncomfortable with any aspect of your care, please tell your nurse or patient advocate.

For more information on Patient Rights and Responsibilities, please call 864.512.1268.

Other Policies and Procedures

Visitation

Having visitors during a hospital stay can be good medicine. AnMed Health welcomes visitors, while understanding that our patients often need rest to recover and return home more quickly.

Visitors are encouraged to:

- Limit visits to 15 minutes.
- Practice good infection control (for themselves and the person they are visiting) by washing their hands upon entering and exiting a patient room.
- Speak quietly and be considerate of others.
- No more than three persons should visit a patient at one time.
- General visiting hours end at 8:30 p.m. daily.
- Some patient areas, such as Intensive Care Units, Oncology, Behavioral Health, Neuro and Coronary Care Units, have additional visiting requirements to protect our patients.
- Patients have the right to choose who may visit them and they may withdraw that consent at any time.
- These guidelines will be reviewed with the patient and family at the time of admission.
- If you have a question about visiting hours or visitation, please call 512.1000.

Alternatives to Visitation

If you are sick or are unable to visit, please consider sending a card, (you may send an electronic card through our web site, www.anmedhealth.org) or a flower or plant to let a patient know that you are thinking of them.

Pastoral Care Services

AnMed Health has chaplains, chaplain externs, chaplaincy students and on-call community clergy available for consultation. The department strives to support persons of all faith groups and to work with clergy and members of various faith communities in supporting patients and families.

Services provided by the chaplain through the Pastoral Services Department include:

- Initial visits and spiritual assessments.
- Follow-up visits.
- Religious sacraments and religious resources.
- Advance directives, ethical and palliative care.
- Emotional and spiritual consultations.
- Prayer and religious rituals.

Chaplains are available around the clock. **To contact a chaplain, ask your nurse or hospital operator to page #3636 for AnMed Health Medical Center and #3737 for AnMed Health Women's and Children's Hospital.**



Advance Directives and Advance Care Planning

Advance directives are instructions you give about health care which are important when you cannot participate in the decision. In an advance directive you may also name a person to speak for you if you cannot speak for yourself. There are documents which can be used for communicating these wishes, and we would like to use them in taking care of you. If you have already prepared them, please give us a copy to include in your chart while you are a patient. If you would like help in preparing these documents, please tell your nurse.

The decision to sign an advance directive is both personal and important. The living will and the health care power of attorney are two advance directives recognized as legal documents for communicating a patient's wishes. AnMed Health is committed to helping you in the advance care planning process. That includes providing you with these documents, the education necessary to make your decisions and the proper authorization for these documents. If you would like more information on advance directives, please contact a patient advocate, who is trained in helping you with the advance care planning process.

Patient Advocate Office: 512.1404 Pager #0977

Palliative Care

A program to serve the chronically ill within our community

AnMed Health has a Palliative Care program to serve those in our community who become or are chronically ill. Our team of nurses, case managers, dieticians, pharmacists, pastoral counselors, pain management specialists, patient advocates and physicians with specialized training works with the patient, their family or designee and their primary physician when a patient is affected by a chronic progressive illness.

Having a Palliative Care plan means that the patient has made decisions about their preference for:

- Pain management control and support.
- The need for spiritual and emotional support.
- The patient's wishes and desires for his or her plan of care.

The program is available while you are a patient at AnMed Health, but can continue after discharge from the hospital through the use of community resources/agencies.

To learn more or to talk with someone about Palliative Care, call 864.512.1237 or 864.512.1277 and ask for a patient care coordinator.

Patient-Family Communication

We seek to deliver effective care with genuine concern and empathy for every patient. Our staff is working to communicate effectively among all the professionals who have a part in taking care of you or your loved one. Please let us know if there is ever a need for more information or if you have questions.

Patient Care Meetings: At important stages in the care of patients, a meeting of the doctors, nurses, clinical staff and family members involved in caring for a patient may be helpful. The outcome can be to clarify the issues, resolve any uncertainty or disagreements, and communicate the decision clearly to all.

If you would like to arrange such a meeting, please call the operator (dial "0") to page the patient care coordinator (PCC).

Upon entering
a health care
environment, it is
important that
patients under-
stand their rights.



To learn more or talk to someone about Palliative Care, call 512.1237 or 512.1277 and ask for a patient care coordinator.

A Culture of Safety

AnMed Health is committed to continuously improving our patient, visitor and employee safety programs and processes. Toward that objective, we use cutting edge systems and technologies to help safely manage your care, work or visitation experience.

Below are a few of the safety systems that AnMed Health uses:

Electronic Order System or EOS – EOS is designed to ensure that a physician order is filled precisely as it is requested. Recommended medication dosages are built into the system, along with clinical decision support with information the physician needs. It also eliminates the errors associated with transcribing medications and any staff interpretation of those orders.

Admin-Rx – All medication is barcoded. Before administering any medication, your caregiver will scan the medication and your patient identification wristband to ensure that the physician's orders for medication match the dosage and medication you are being given.

Fall prevention – AnMed Health works diligently to identify patients who may be at risk for falls by performing a falls assessment on every patient, then tailoring a plan of care to support appropriate fall prevention concerns.

Patient Identification – Upon admission, all patients have a barcoded identification bracelet placed on their wrist to ensure they are receiving the proper treatment and medications for their conditions.

MIDAS – AnMed Health uses an electronic system that allows the collection and management of data important to develop and monitor patient and worker safety systems and initiatives.

Colored Wristbands

AnMed Health is committed to keeping patients safe. That's why we've joined hospitals across the country in using colored wristbands to quickly communicate important patient information. Each color has a different meaning. Words are also included on each bracelet to reduce the risk of confusion.

Patients and their families are one of our best sources of health information, so it is important for you to know what each color means.

Red = Allergy Alert

This means the patient has an allergy to something, whether it's food, medicine, dust, grass or pet hair. The wristband alerts staff to look at the patient's medical record for more information.

Yellow = Fall Risk

This means the patient has been assessed and/or identified as at risk for falling.

Purple = Do Not Resuscitate

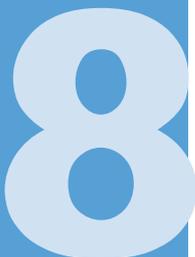
The patient has expressed an end-of-life wish. The wristband alerts staff to check the patient's medical record for end-of-life wishes.

Green = Latex Sensitivity

The patient has a severe reaction to latex products.

Pink = Restricted Extremity

The patient has an arm or leg that cannot be used for blood pressure or venipunctures.



Guidelines for preventing infections while you are a patient

As a patient, you can help prevent infections while you are in the hospital by following these five simple guidelines:

- Clean hands frequently and especially after touching any surface that might be contaminated. Always clean your hands before eating or touching your face. Keep your hands away from your mouth, nose and eyes.
- Make sure ALL caregivers, as well as family members and visitors, clean their hands before they touch you.
- Ask visitors not to sit on your bed.
- Tell family and friends who might be sick not to visit you.
- Notify a nurse immediately if an IV site becomes red or sore.

Rapid Response Teams

EMERGENCY CARE IS AT YOUR FINGERTIPS – CALL 8500

AnMed Health is committed to providing high quality, compassionate care to our patients.

AnMed Health has implemented Rapid Response Teams – also known as Medical Emergency Teams, Clinical Assessment Teams or Bedside Assessment Teams – as another way we provide the best possible care. The team enables us to respond more quickly to changes in a patient's condition – often before a medical emergency, such as a heart attack, occurs.

The team is made up of highly trained individuals, and will include a critical care nurse, a respiratory therapist and a nursing supervisor. If it appears that a patient is getting sicker very quickly, the team is called and takes action quickly. The team comes to the patient and evaluates the patient immediately. The team may suggest laboratory tests, X-rays or new medications. These actions can help patients get better and live longer.

Research shows that these teams save lives and reduce the length of time patients have to stay in the hospital. The team may also reduce the risk of:

- Heart Failure
- Inability to breathe
- Kidney or liver failure
- Strokes

When are patients most likely to experience a change in their condition?

Unexpected events may cause a patient to stay in the hospital longer or lengthen the recovery process. Patients are likely to experience changes in their conditions just after surgery, during medical tests or when recovering from an illness.

Warning signs that may indicate a patient is getting sicker include:

- Changes in the heart rate
- Difficulty breathing
- A significant rise or drop in blood pressure
- Using the bathroom less or more frequently
- Confusion or other mental status changes

Can a patient or family member activate the team?

Yes. If you notice the patient becoming sicker very quickly, **contact the patient's nurse or call 8500 for the Rapid Response Team.**

AnMed Health
is committed
to continuously
improving our
patient, visitor
and employee
safety programs
and processes.



Patients may receive more than one bill for some services.

Important Notice About Your Bill

Patients may receive more than one bill for some services. AnMed Health will send you a bill for the use of its equipment, staff, services and medications. In addition, if services are provided by a radiologist, pathologist or anesthesiologist, you will receive a separate bill from the physician.

For example, if you have an X-ray taken at AnMed Health, you can expect to receive two bills. One will come from the hospital for the “technical” portion of the services you receive, including the use of equipment, supplies, medications and personnel. The other will be a “professional” fee that is charged by the radiologist who “reads” or interprets the X-ray.

Physicians who are radiologists, pathologists or anesthesiologists do not work for the hospital, but contract independently with insurance companies and health plans to provide services to covered individuals. As a result, it is possible the doctor may not be a member of your insurer’s provider network even if AnMed Health is a member. In this case, the professional services provided by the physician could be treated as non-covered or “out of network” by your plan or employer, which could increase the portion of the bill for which you are personally responsible.

Medicare Information

Did you know that even if you stay in the hospital overnight, you might still be considered an “outpatient”? Your hospital status (whether the hospital considers you an “inpatient” or “outpatient”) affects how much you pay for hospital services (like X-rays, drugs, and lab tests) and may also affect whether Medicare will cover care you get in a skilled nursing facility (SNF).

Medicare will only cover care you get in a SNF if you first have a “qualifying hospital stay.” A qualifying hospital stay means you’ve been a hospital inpatient for at least 3 days in a row (counting the day you were admitted as an inpatient, but not counting the day of your discharge). Always ask your doctor or hospital staff if Medicare will cover your SNF stay.

Your doctor may order “observation services” to help decide whether you need to be admitted to the hospital as an inpatient or can be discharged. During the time you’re getting observation services in the hospital, you’re considered an outpatient. This means you can’t count this time toward the 3-day inpatient hospital stay needed for Medicare to cover your SNF stay.

For more detailed information on how Medicare covers hospital services, including premiums, deductibles, and copayments, visit www.medicare.gov/publications to view the “Medicare & You” handbook. You can also call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

**Medicare
does not cover
self-administered
drugs on an
outpatient basis.**

Medicare Observation

Medicare Observation status is determined by your physician before you are admitted to the hospital. This means that even though you may spend the night or even several nights in the hospital, your account will be billed with Medicare Part B and/or insurance as an Outpatients Observation account.

In some cases a secondary or supplemental insurance will not pay toward your deductible or co-payment when you are determined to be an Outpatient Observation patient. Therefore you would owe any balance that may be left.

If you have elected not to carry Medicare Part B coverage, you will owe the total bill. If you have other insurance, we will file this as a courtesy, understanding that you will owe any balance not paid by an insurance and/or supplemental policy.

Processes, as required by The Joint Commission, are in place at AnMed Health to maximize drug safety for patients. Licensed pharmacists provide the following processes: profiling of drug orders, dispensing of the drugs, and reviewing for any potential problems with the drugs (drug interactions, drug allergies, drug dosing, stability of the drugs by proper storage and within expiration dating, etc). The drug packages have barcodes that are used to check that the right drugs are being given (“the 5 rights-the right drug at the right dose in the right route to the right patient at the right time).

These processes are in place for inpatients and observation patients. Medicare does not cover self-administered drugs on an outpatient basis. A self administered drug is any drug that can be self-administered such as capsules and tablets. If your hospitalization is determined by your physician to be an “Observation” stay, then your account will be billed as an outpatient under Medicare Part B, the same part of Medicare that covers office visits and outpatient tests. Therefore, Medicare will not cover drugs that fall in the “self-administerable” category during the stay. For the reason of patient safety and meeting requirements listed above, AnMed Health does provide these medications within our drug delivery system. Payment for these will be the responsibility of the patient or guarantor. If you have questions regarding this issue, please contact Medicare at 1.800.MEDICARE (1.800.633.4227).

Medicare Admission

Medicare requires a review of Medicare inpatient admissions, length of stay, and professional services that are furnished to determine the medical necessity of services rendered to Medicare inpatients. Your physician may determine your hospital stay to be inpatient at the start of your stay or may initially admit you as an observation, then later determine that inpatient admission is necessary. In either of these circumstances your entire stay will be considered inpatient and you will be responsible for any Medicare Part A deductible that would apply, as well as any room difference and non-covered charges.

Medicare Exclusions from Coverage

Medicare does not cover all healthcare expenses. Some services excluded from coverage are: dental, cosmetic and outpatient self administered drugs.

AnMed Health is committed to providing you with the highest quality care and appropriate diagnostic and ancillary services for your recovery as requested by your physician. While we must adhere to these regulatory requirements, we will in no way compromise the quality of care you receive.

For a copy of the
Universal Medication
Form, visit
www.anmedhealth.org
or www.scha.org.

Universal Medication Form

You can help reduce errors by completing a Universal Medication Form. The form enables you to keep a handy, up-to-date record of all the medicines you are taking.

- Use the form to list all prescriptions, over-the-counter medications and herbals you are taking.
- Take the form with you to all doctor visits and diagnostic tests. Update the form after each visit.
- Keep the form with you at all times in your purse or wallet for use in the Emergency Department in case you have a medical emergency.

For a copy of the Universal Medication Form, visit www.anmedhealth.org or www.scha.org. You may also pick up a copy from the brochure rack in the Medical Center lobby, Oglesby Center Atrium or Women's and Children's Hospital lobby.

Herbal, Dietary Supplements and Nutraceuticals

AnMed Health uses only medications approved by the FDA to treat medical conditions. These FDA medications have been studied in rigorous clinical settings to determine safety and effectiveness.

Herbal products, dietary supplements or nutraceuticals are not regulated by the FDA for safety, effectiveness or purity. They are not required to meet federal standards like prescription medications which are specified by the FDA. Also, many of these products are difficult to identify with no markings on the products and no bar coding on the packaging. It is the policy of AnMed Health to place these products "on hold" during a patient's stay in the hospital. If a patient chooses to use these products after being discharged from the hospital, AnMed Health recommends that each patient review information to determine evidence of safety and efficacy of the product. Each patient who takes these products should also determine if these products interact with any medications prescribed by the doctor. Patients should document all prescription medications and over-the-counter medications, including herbal and dietary supplements and others on their Universal Medication Form so that each doctor can review the list for any concerns (such as duplications or medications that should not be taken together).

AnMed Health is a multi-facility network of services.

Medical Center Campus

- 461-bed acute care **Medical Center**
Services: Behavioral Health Services, Emergency Department, General Surgery, Heart and Vascular Care, Inpatient Oncology, Monitored Units (ICU, CCU, CVICU, NICU), Neurology Consultants, Neuroscience Center, Orthopaedics
- Children's Health Center
- Pediatric Therapy Works
- Pharmacy and Medical Equipment (retail)
- Minor Care facility
Blood Center
Minor Care
Outpatient Laboratory Services

Satellite locations include:

- Anderson Bone and Joint
- Anderson Pediatrics
- Carolina OB-GYN
- Carolina Kids
- Clemson Health Center
- Clemson OB-GYN
- Daniel A. Keenan, Jr., MD
- Eastside Internal Medicine
- Family Medicine Physician Offices
Centerville Family Medicine
Clemson Family Medicine
Laboratory Services
Fair Play Family Medicine
Hartwell Family Medicine
Honea Path Family Medicine
Laboratory Services
Iva Family Medicine
Lakeside Family Medicine
Laboratory Services
Palmetto Family Medicine
Pendleton Family Medicine
Westside Family Medicine
Williamston Family Medicine
Laboratory Services
Wren Family Medicine
Laboratory Services
- Gastroenterology Specialists
- John D. Ware III, MD
- Medicus Surgery Center
- Michael A. Rivera, MD
- Psychiatry
- Vascular Medicine

North Campus

- 72-bed **Women's and Children's Hospital**
Services: Labor/Delivery, Mother/Baby, Women's Surgery, Pediatrics, Women's Diagnostics, OB-GYN Associates
- 55-bed **Rehabilitation Hospital**
- Cancer Center
Services: Radiation Oncology, Infusion Center, Cancer Learning Center, Research, Clinical Trials, Data Management, Physician Offices, impressions appearance shoppe (retail), Lymphedema Center, Wound and Hyperbaric Medicine
- Cardiac and Orthopaedic Center
Carolina Cardiology
Cardiovascular Diagnostics
LifeChoice (Cardiac, PVD and Oncology Rehab)
Physician Surgery Center at AnMed Health
Rehab Plus
- Digestive Health Center
Upstate Gastroenterology
Upstate Endoscopy
- Home Care
Home Infusion
Lifeline
Respiratory Care
- Oglesby Center
Outpatient Services: Asthmania Academy, Diabetes Education, Imaging Services, Kids' Care, Laboratory Services, Lung and Sleep Center (Pulmonary Diagnostics, Pulmonary Rehabilitation, Sleep Center), Pharmacy (retail), Physician Offices, Rehab Plus, Surgery and Endoscopy Center

AnMed Health Network of Physician:

Anderson Family Medicine
Anderson GYN-OB
Arrhythmia Specialists
Community Orthopaedics
Family Medicine Center
Women's Health Center
Family Medicine Residency Program
Pediatric Associates
Pulmonary and Sleep Medicine
Obesity Care-Surgical Consultants
Plastic Surgery
Surgical Consultants



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